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PRIVACY POLICY

What happens when you give us either your telephone number, address or email and what we do with the information?

How we use your information

We use your telephone number in the first instance to contact you to arrange a viewing that you have requested. The communication between us before the viewing and establishing your situation and where you live is also paramount for security. We may call you for feedback after your viewing and again if we have a house available you have expressed an interest in. We do not pass your details on to any other companies and you will only be contacted by either the directors Edward Fenton or Jerry Scott or their managers Deborah Shelton and Vanessa Fenton in relation to your enquiry or property search.

Where your information is stored

We keep your number in an appointments book and call book, if you email us your email is stored on the host computer which is password protected. The books are kept in a locked cabinet, once you have found a property we no longer contact you. Your number is stored in the book but will not be used.

What we don't do

We do not give your information to other companies for marketing purposes. We don't contact you unless we have a property which is of specific interest to you.

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